Note: Below are the results of the workshop content validity and prioritization exercises on October 19, 2022. Results from the workshop focus groups as well as the online survey (n=13) are presented below. Based on the workshop and survey results, the draft recommendations below were redrafted into the final recommendations presented in the evaluation report.

Draft organizational needs recommendation:

(1) That programs and services regularly and proactively assess their organizational needs, to identify gaps in resources, knowledge, practices and/or skills.

Survey results:

Very relevant (%)	Quite relevant (%)	Very & Quite Relevant (%)	Essential (%)	Useful, but not essential (%)	Essential and/or useful (%)
38.5	53.8	92.3	92.3	7.7	100



- Very relevant; Very relevant
- Essential; Essential
- Very important
- Somewhat urgent (note: urgency can depend on the respective program/service and context)

Draft Service delivery models recommendations:

(2) That all service delivery models have updated standards and protocols put into place.

Survey results:

Reco	ommendation	Very relevant (%)	Quite relevant (%)	Very & Quite Relevant (%)	Essential (%)	Useful, but not essential (%)	Essential and/or useful (%)
2		30.8	53.8	84.6	69.2	30.8	100

Urgency

Importance 13 responses



- Very relevant; Very relevant
- Essential; Essential
- Very important
- Somewhat urgent; Very urgent

(3) That organizations develop, implement and evaluate strategies aimed at decolonizing and Indigenizing service delivery; and continue to integrate the principles of Tsi Niionkwariho:ten and trauma-informed design in all aspects of programs and services.

Survey results:

Recommendation	Very relevant	Quite relevant (%)	Very & Quite	Essential (%)	Useful, but not essential	Essential and/or useful
	(%)		Relevant (%)		(%)	(%)
3	61.5	23.1	84.6	84.6	15.4	100



- Very relevant; Very relevant
- Essential; Essential
- Very important (depending on context)
- Very urgent (depending on context)

Draft Teamwork recommendation:

(4) That organizations support their programs and services to improve teamwork, by routinely assessing team experiences, and providing technical and administrative support for continuous improvement.

Survey results:

Recommendation	Very relevant	Quite relevant (%)	Very & Quite	Essential (%)	Useful, but not essential	Essential and/or useful
	(%)		Relevant (%)		(%)	(%)
4	69.2	30.8	100	100	0	100



- Very relevant; Very relevant
- Essential; Essential
- Very important
- Very urgent

Draft Communication, collaboration and coordination recommendations:

(5) That organizations work together to systematically identify and address the challenges, barriers and risks for inter-organizational communication, coordination and collaboration.

Survey results

Recommendation	Very relevant (%)	Quite relevant (%)	Very & Quite Relevant (%)	Essential (%)	Useful, but not essential (%)	Essential and/or useful (%)
5	53.8	38.5	92.3	76.9	23.1	100



- Very relevant; Very relevant
- Essential; Essential
- Very important; Very important
- Very urgent; Somewhat urgent; Very urgent

(6) That KMHC and KSCS work together on comprehensive assessments of the home and community care, mental health, substance use and public health programs, to address service delivery gaps and enable integration of care.

Survey results:

Recommendation	Very relevant (%)	Quite relevant (%)	Very & Quite Relevant (%)	Essential (%)	Useful, but not essential (%)	Essential and/or useful (%)
6	46.2	46.2	92.4	92.3	7.7	100



- Mixed results between groups regarding relevance
- Mixed results between groups regarding essentiality
- Very important; Very important ;No rating
- Very urgent; Somewhat urgent; No rating

(7) That Kahnawà:ke explores steps towards alignment of health and social services at governance, organizational and administrative levels, to enable integration of service delivery and coordination of care for all Kahnawa'kehró:non.

Survey results:

Recommendation	Very relevant (%)	Quite relevant (%)	Very & Quite Relevant (%)	Essential (%)	Useful, but not essential (%)	Essential and/or useful (%)
7	61.5	23.1	84.6	69.2	23.1	92.3



- Quite relevant; Very relevant
- Essential; Essential
- Very important; No rating
- Very urgent; Somewhat urgent; No rating

Draft Community engagement recommendation:

(8) That organizations, programs and services include community engagement in their strategic plans and work together to engage the community, particularly in relation to: improving access to services for high-risk, vulnerable and/or marginalized individuals and families; and using community input to improve service delivery.

Survey results

Recommendation	Very relevant	Quite relevant (%)	Very & Quite	Essential (%)	Useful, but not essential	Essential and/or useful
	(%)		Relevant (%)		(%)	(%)
8	76.9	23.1	100	100	0	100



- Very relevant; Very relevant
- Essential; Essential
- Very important; Very important
- Somewhat urgent; Somewhat urgent

Client, family and caregiver experience recommendation:

(9) That organizations, programs and services develop and implement strategies to systematically collect, analyze and use client, family and caregiver experience data.

Survey results

Recommendation	Very relevant (%)	Quite relevant (%)	Very & Quite Relevant (%)	Essential (%)	Useful, but not essential (%)	Essential and/or useful (%)
9	61.5	30.8	92.3	92.3	7.7	100



- Quite relevant; Very relevant
- Essential; Essential
- Very important; Very important
- Somewhat urgent; Very urgent

Draft Evaluation, performance assessment and quality improvement recommendation:

(10) That organizations, programs and services develop and support systematic approaches for evaluation, performance assessment and quality improvement. These approaches should integrate Indigenous frameworks.

Survey results

Recommendation	Very relevant	Quite relevant (%)	Very & Quite	Essential (%)	Useful, but not essential	Essential and/or useful
	(%)		Relevant (%)		(%)	(%)
10	61.5	23.1	84.6	69.2	30.8	100

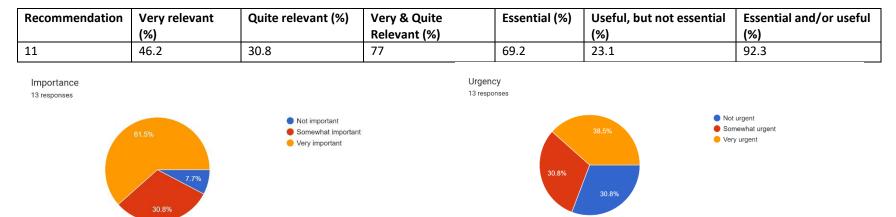


- Very relevant; Very relevant
- Essential; Essential
- Very important; Very important
- Somewhat urgent; Very urgent

Draft Data infrastructure recommendations:

(11) That KSCS and KMHC continue to support the implementation, optimization and use of MYLE EMR and Penelope case management system, and to develop strategies and/or solutions to address the issue of interoperability.

Survey results



Focus group(s) results:

• Recommendation requires revision

(12) That Onkwata'karitahtshera develop data-sharing protocols to identify what data can be shared, how it can be shared, and related logistical considerations.

Survey results

Recommendation	Very relevant	Quite relevant (%)	Very & Quite	Essential (%)	Useful, but not essential	Essential and/or useful
	(%)		Relevant (%)		(%)	(%)
12	30.8	38.5	69.3	53.8	46.2	100



- Very relevant; Quite relevant
- Essential; Essential
- Very important; Very important; Very important
- Somewhat urgent; Very urgent; Somewhat urgent

Draft Data analytics, business intelligence and health informatics recommendation:

(13) That KSCS and KMHC develop and implement strategic plans for data analytics, business intelligence and health informatics.

Survey results

Recommendation	Very relevant (%)	Quite relevant (%)	Very & Quite Relevant (%)	Essential (%)	Useful, but not essential (%)	Essential and/or useful (%)
13	23.1	53.8	76.9	61.5	38.5	100



- Quite relevant; Quite relevant
- Essential; Essential
- Very important; Very important
- Very urgent; Somewhat urgent

Draft Pandemic impact and response recommendation:

(14) That organizations continue to prioritize staff health and wellbeing, to systematically assess risks and levels of staff burnout on an ongoing basis, and to ensure that staff have low-barrier access to wellness supports and services.

Survey results

Recommendation	Very relevant (%)	Quite relevant (%)	Very & Quite Relevant (%)	Essential (%)	Useful, but not essential (%)	Essential and/or useful (%)
14	69.2	30.8	100	92.3	7.7	100
Importance 13 responses				Urgency 13 responses		
92.39	%	 Not important Somewhat importa Very important 	nt	6	.5%	Not urgent Somewhat urgent Very urgent

Focus group(s) results:

- Very relevant; Very relevant
- Essential; Essential
- Very important; Very important

• Somewhat urgent; Very urgent

Draft Culture, language and identity recommendations:

(15) That organizations ensure that Kanien'kehá:ka culture and language programs are appropriately resourced and supported.

Survey results

Recommendation	Very relevant (%)	Quite relevant (%)	Very & Quite Relevant (%)	Essential (%)	Useful, but not essential (%)	Essential and/or useful (%)
15	53.8	30.8	84.6	84.6	7.7	92.3



- Very relevant; Very relevant
- Essential; Essential
- Very important; Very important
- Somewhat urgent; Somewhat urgent

(16) That organizations develop, implement and evaluate strategies and action plans relating to the integration of Kanien'kehá:ka culture and language within programming and service delivery.

Survey results

Recommendation	Very relevant (%)	Quite relevant (%)	Very & Quite Relevant (%)	Essential (%)	Useful, but not essential (%)	Essential and/or useful (%)
16	46.2	38.5	84.7	69.2	15.4	84.6



- Very relevant; Very relevant
- Essential; Essential
- Very important; Somewhat important
- Very urgent; Not urgent (ongoing work)

(17) That all Kahnawà:ke organizations develop internal practices and policies that support Tsi Niionkwarihò:ten integration.

Survey results

Recommendation	Very relevant	Quite relevant (%)	Very & Quite	Essential (%)	Useful, but not essential	Essential and/or useful
	(%)		Relevant (%)		(%)	(%)
17	38.5	38.5	77	76.9	7.7	84.6



- Very relevant
- Essential
- Very important
- Very urgent

Draft Health and wellbeing priorities recommendation:

(18) That Onkwata'karitáhtshera continues working with all relevant partners to gather and analyze data from available sources, to update the health and wellbeing priorities.

Survey results

Recommendation	Very relevant (%)	Quite relevant (%)	Very & Quite Relevant (%)	Essential (%)	Useful, but not essential (%)	Essential and/or useful (%)
18	30.8	69.2	100	92.3	7.7	100



- Very relevant
- Essential
- Very important
- Somewhat urgent

Draft Community Wellness Plan recommendation:

(19) That stakeholders from across Kahnawake co-develop a Community Wellness Plan, premised on mutually agreed upon principles, concepts and approaches.

Survey results

Recommendation	Very relevant (%)	Quite relevant (%)	Very & Quite Relevant (%)	Essential (%)	Useful, but not essential (%)	Essential and/or useful (%)
19	61.5	23.1	84.6	76.9	23.1	100
Importance 13 responses				Urgency 13 responses		
76	3.9%	 Not important Somewhat important Very important 	tant		46.2%	 Not urgent Somewhat urgent Very urgent

38.5%

- Very relevant
- Essential
- Very important
- Somewhat urgent